

## When to use this form



Use this form to claim Pensioner Education Supplement (PES).

PES aims to provide assistance towards the ongoing costs associated with study. PES is available to both full-time and part-time students and in certain circumstances those approved to undertake study of at least 25% of a full-time studyload.

- PES is paid on the same day as your income support payment.
- The minimum age is 16 years or, in certain circumstances, the minimum school leaving age.
- PES is not taxable.
- For newly arrived residents, a 4 year waiting period applies.

You may qualify for PES if you are studying and receiving certain eligible payments from Centrelink or Department of Veterans' Affairs (DVA). For a list of these payments, go to [servicesaustralia.gov.au/pensionereducation](https://servicesaustralia.gov.au/pensionereducation)

If you are an Aboriginal or Torres Strait Islander Australian, you may be eligible for the ABSTUDY Pensioner Education Supplement and other ABSTUDY allowances.

Call us on **1800 132 317** or complete a **Claim for ABSTUDY Pensioner Education Supplement (SY020)** form.

For more information, go to [servicesaustralia.gov.au/abstudy](https://servicesaustralia.gov.au/abstudy)

## Online services



**Completing this form online is faster and easier.**

**Access your Centrelink online** account through myGov. Select **Payments and claims**, then **Claims** and **Make a claim**.

If you do not have a myGov account, you can create one at [my.gov.au](https://my.gov.au) and then link to Centrelink.

## Important information

We cannot assess your PES claim until your qualifying payment has also been assessed.

For information on commencement dates see the **Notes** on page 5.

## What else you may need to provide

If you receive a payment from the Department of Veterans' Affairs, you may need to provide identity documents. For a full list of acceptable documents, go to

[servicesaustralia.gov.au/identity](https://servicesaustralia.gov.au/identity)

## For more information

Go to [servicesaustralia.gov.au/pensionereducation](https://servicesaustralia.gov.au/pensionereducation) or visit one of our service centres.

Call us on **132 490**.



### Help in your language

We can translate documents you need for your claim for free.

To speak to us in your language, call **131 202**.

Call charges may apply.



### Telephone Typewriter

If you have a hearing or speech impairment, you can call the **TTY service** on **1800 810 586**.

A TTY phone is required to use this service.

**Keep these Notes (pages 1 to 7) for your information.**

## English

To speak to us in your language, call **131 202**. Call charges may apply. For information in your language about our payments and services, go to [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Arabic

للتحدث إلينا بلغتك، اتصل على الرقم **131 202**. قد تفرض الرسوم على هذا الاتصال. للحصول على معلومات بلغتك عن المدفوعات والخدمات التي نقدمها، اطلع على الرابط [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Assyrian

لتهوڤين بجه تلتتن دكتهجه، مده . نجل دكتهجه . يمتتن **131 202** . تلخن دكتهجه . فن متهنن دكتهجه نيه . لمتتن بجه دكتهجه تلتنن دكتهجه . مهه كه دكتهجه مهه نيه . دسهه . [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) لتهه

## Chaldean

لتهوڤين بجه تلتتن دكتهجه، مده . نجل دكتهجه . يمتتن **131 202** . تلخن دكتهجه . فن متهنن دكتهجه نيه . لمتتن بجه دكتهجه تلتنن دكتهجه . مهه كه دكتهجه مهه نيه . دسهه . [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) لتهه

## Chinese (Simplified)

如果您希望用自己的语言与我们交谈，请致电 **131 202**（可能需要收话费）。获取有关我们提供的各项福利金以及相关服务的中文资料可访问 [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Dari

برای صحبت کردن با ما به لسان خودتان، به شماره **131 202** زنگ بزنید. این مکالمه ممکن است برایتان خرج بردارد. برای معلومات بیشتر راجع به مساعدت های مالی و خدمات ما به لسان خودتان، به وب سایت [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) مراجعه کنید.

## Greek

Για να μας μιλήσετε στη γλώσσα σας, καλέστε το **131 202**. Μπορεί να ισχύουν χρεώσεις κλήσης. Για πληροφορίες στη γλώσσα σας σχετικά με τις πληρωμές και τις υπηρεσίες μας, πηγαίνετε στο [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Italian

Per parlare con noi nella tua lingua, chiama il numero **131 202**. La chiamata potrebbe essere soggetta a tariffa. Per informazioni nella tua lingua in merito a sussidi e servizi, visita il sito [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Karen

လၢတၢ်ကကတၢ်တၢ်ဒီးပုလၢနကတၢ်အကျိၣ်ဒၣ်န့ၣ်န့ၣ်. ကိးဘၣ်လီၤတၢ်စီၣ်ဂီၢ် **131 202** န့ၣ်တက့ၢ်.တၢ်ကိးအလဲက အိၣ်ဒၣ်န့ၣ်လီၤ.လၢတၢ်ဂီၢ်တၢ်ကျိၣ်လၢနကတၢ်ဒၣ်န့ၣ်လၢအဘၣ်ယးဒီးပဘူးလဲဒီးတၢ်မၤစၢၤအတၢ်ဖဲးတၢ်မၤတဖၣ်အဂီၢ်. လဲၤဘၣ်န့ၣ် [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) န့ၣ်တက့ၢ်.

## Khmer

ដើម្បីនិយាយមកកាន់យើងខ្ញុំជាភាសាលោកអ្នក សូមទូរស័ព្ទទៅលេខ **131 202**។ លោកអ្នកអាចបង់ថ្លៃទូរស័ព្ទ។ ដើម្បីទទួលព័ត៌មានជាភាសាលោកអ្នកអំពីប្រាក់ផ្តល់និងសេវារបស់យើងខ្ញុំ សូមបើកទើល [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Kurdish (Kurmanji)

Ji bo ku bi zimanê xwe bi me re biaxivin, ev reqemên **131 202** re telefon bikin. Dibe ku bihayên telefon kirin were sepandin. Ji bo agahdariya di derbarê diravdanî û xizmetên me de herin li ser [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Macedonian

За да зборувате со нас на македонски јазик, јавете се на **131 202**. Повиците може да се наплаќаат. За информации на македонски јазик за нашите исплати и услуги, отидете на [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Persian (Farsi)

برای گفتگو با ما به زبان خود، با شماره **131 202** تماس بگیرید. ممکن است تماس هزینه داشته باشد. برای کسب اطلاعات درباره پرداختها و خدمات ما به زبان خود، به تارنمای [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) بروید.

## Serbian

Да разговарате са нама на вашем језику, позовите **131 202**. Позиви могу да се наплаћују. За информације о нашим исплатама и услугама на вашем језику, погледајте [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Spanish

Para hablamos en español llame al **131 202**. Puede que se le cobre la llamada. Obtenga información en español sobre nuestros pagos y servicios en [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Swahili

Kuongea nasi kutumia lugha yako, pigia simu **131 202**. Malipo ya simu yanaweza kutumika. Kupata habari katika lugha yako kuhusu malipo na huduma zetu, enda kwenye [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Turkish

Bizimle kendi dilinizde konuşmak için **131 202** numaralı telefonu arayın. Arama ücreti uygulanabilir. Ücretlerimiz ve hizmetlerimiz hakkında kendi dilinizde bilgi için şu siteye girin: [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

## Vietnamese

Muốn nói chuyện với chúng tôi bằng ngôn ngữ của mình, quý vị hãy gọi số **131 202**. Có thể bị tính cước gọi. Muốn biết thông tin bằng ngôn ngữ của mình về các khoản trợ cấp và dịch vụ của chúng tôi, quý vị hãy truy cập [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)

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## Pensioner Education Supplement (PES)

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### Transferring from a Parenting Payment to a JobSeeker payment

You may keep getting Pensioner Education Supplement if you are a job seeker and a single principal carer and you meet **all** the following:

- you are still receiving Pensioner Education Supplement and you are studying the same course
- you transfer to JobSeeker Payment or Youth Allowance (job seeker)
- you are no longer eligible for Parenting Payment Single because your youngest child turned 8 years of age.

### Academic requirements

- Students must be enrolled in and attending an approved course of study, whether secondary or tertiary and satisfy certain studyload requirements.
- Approved secondary courses include:
  - an accredited secondary course through a secondary school or TAFE institution, higher education institution or special school
  - English as a Second Language courses
  - preparatory courses for tertiary education
  - some Language, Literacy and Numeracy courses.
- Approved tertiary courses include:
  - Statement of Attainment and other accredited training programs
  - tertiary level Open Learning courses
  - Certificate and Advanced Certificate courses
  - Diploma and Advanced Diploma courses
  - undergraduate Bachelor Degree courses and Honours years
  - Graduate Certificate, Graduate Diploma and Degree courses
  - Masters qualifying courses, or
  - Masters by coursework programs, as approved by the relevant Federal Education Minister. Students undertaking Masters by coursework study may be eligible where a Masters degree is the:
    - minimum requirement for registration with a professional body and for entry to profession
    - fastest pathway, that is the shortest study route for a student at the higher education institution to attain an entry-level qualification for professional practice, or
    - only pathway provided by the higher education institution which has diversified by restructuring its course delivery.

Doctorate and Masters by research courses are **not** approved for PES.

- Startup Year courses are only approved for students who have been approved for a STARTUP-HELP loan.

*Continued*

- A full-time student for the purpose of PES is a student who is enrolled at an approved institution and is undertaking at least  $\frac{3}{4}$  of a normal full-time studyload for their course.  
While a student may enrol in more than one course in the same period, only those subjects which contribute to the same course can be counted in the studyload. To meet the PES studyload requirements for external and correspondence study courses or flexible learning courses (for example, open learning or self paced courses) students must ensure that they submit their work or modules by the dates required by their institution. The amount of work or number of modules required to be submitted will depend on whether the student is claiming PES as a full-time student or as a student approved to undertake part-time study of at least 25% of a full studyload.
- A full-time course studyload is:
  - for a course which attracts an equivalent full-time studyload (EFTSL) loading, normally 0.375 EFTSL for a semester or half year
  - for a course which does not attract a EFTSL loading, the amount of full-time study as defined by the institution (for example, secondary school, TAFE, private college), or
  - if neither of the above apply, 20 hours per week of class contact/consultation time (not including private study time).
- For non-school studies, a student's minimum required studyload may be reduced to not less than  $\frac{2}{3}$  of the normal full-time study studyload because of:
  - the relevant education institution's usual requirements for the course
  - specific direction in writing to the student from the academic registrar or an equivalent officer, or
  - the academic registrar (or equivalent) of the relevant education institution recommends in writing that a reduced studyload be undertaken for specified academic or vocational reasons for a period not exceeding half an academic year.
- Students who have a disability and those who are single principal carers or carer pensioners who undertake at least 25% of the normal full-time studyload may also be eligible for PES.
- You will need to consider your studyload options carefully before you finalise your enrolment. Not only could your studyload affect the rate of PES that you receive, it may affect whether you can receive PES for the entire length of the course. Previously completed courses and the amount of study undertaken can also affect your eligibility.
  - Secondary students (full-time or part-time) can usually get PES if they are making satisfactory progress towards completing their course, however PES will normally stop after 2 years of full-time study at year 12 level. PES may be available in some circumstances if you have studied year 12 for longer than this.\*
  - Part-time tertiary students can usually get PES for twice the minimum period it takes to complete the course as a full-time student.
  - Full-time (and 66% concessional studyload) tertiary students may be subject to a limit on how long they can get PES for their course. This depends on the duration of their course and/or the level of the qualification.\*
  - Previous study undertaken at the same academic level may reduce the time that tertiary students can get PES.
  - Students who have already completed a Masters or Doctorate degree, whether in or outside Australia, are **not** eligible for PES.

\* For more information, call us on **132 490**.

### **Proof of enrolment (question 13)**

You will need to provide proof of enrolment from the institution if you are undertaking one of these courses:

- higher education course not at a university
- vocational education and training course at a TAFE institution or higher education institution
- secondary course at a TAFE institution or higher education institution, or
- any course at a private education provider, and

you have not previously claimed PES for the course, or you are starting a new course.

You must provide a copy of the notice you were given by your institution, **within 14 days** of starting studies. Payments cannot continue after this time if you do not provide proof.

*Continued*

Proof of enrolment should:

- have the name of your course
- be an official document from your education provider
- have the period you are enrolled in.

Secondary school students and students in a higher education course at a university do not need to provide proof of enrolment.

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### Commencement dates

The day your payment starts from depends on:

- the day you claim
- whether you lodge your claim by 31 March (or 31 July for semester 2) in the year of study (for a full year course) or within 4 weeks of becoming eligible for PES (for all courses)
- the date your course commences.

To ensure you receive any entitlement, your claim must be lodged by 31 March (or 31 July for semester 2) in the year of study (for a full year course) or within 4 weeks of becoming eligible for PES (for all courses). If you lodge your claim outside these dates or later than 4 weeks of becoming eligible for PES, you may still receive PES but your entitlement may not be backdated to the course start date.

Payments may be backdated to 1 January or 1 July (for semester 2 studies) in cases where the course you are studying, or intending to study, is a full year course. A full year course is a course of more than 30 weeks if a student was enrolled full-time. This is regardless of whether you are in fact studying the course full-time or studying with a part-time studyload (that is at least 25% of a full studyload).

If you are studying a full-year course and you have had a break in study of one semester or less prior to your current study period, your PES may be backdated to 1 January or 1 July. Your PES may also be backdated to 1 January or 1 July if you have had a break in study longer than one semester (but not more than 12 months) immediately before your current study and the reason for the break was because of illness or other circumstances beyond your control.

If you think this applies to you, provide a statement with your claim form giving details of the reasons for your break. If you have any questions about this, call us on **132 490**. If you are studying or intending to study but you are waiting for approval of a pension or payment from Centrelink or the Department of Veterans' Affairs, that is a requirement to qualify for PES. You should lodge a claim as soon as possible. If your PES claim is rejected because your qualifying pension or payment has not yet been approved, you should contact us within 13 weeks of the rejection date. This will ensure that your entitlement to PES can be backdated when the pension or payment is approved.

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### Education Entry Payment

An Education Entry Payment is available to customers who qualify for PES in order to assist with up-front costs associated with return to or commencing study. This payment is available once per calendar year of study for those in receipt of Parenting Payment (single), Disability Support Pension, Special Benefit (as a single principal carer) or Carer Payment. It is also available once in each 12 month period of study for recipients of JobSeeker Payment. A similar payment is available for Veterans' Affairs customers – contact your Veterans' Affairs office for details.

## Changes you must tell us about

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**When to contact us** To avoid a debt, you must tell us within 14 days if any of your circumstances change (for example, change to your studyload). If you do not do this, or you provide false or misleading information, you will have to pay all or some of the money back.

To find out what changes in circumstances you must tell us about, go to [servicesaustralia.gov.au/notifychanges](https://servicesaustralia.gov.au/notifychanges) or call us on **132 490**.

## Other payments, concessions and help

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If you receive a payment, there are other payments, concessions and help you may be eligible for.

For more information, go to [servicesaustralia.gov.au/servicefinder](https://servicesaustralia.gov.au/servicefinder)

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**Advance payments** Customers can apply for advance payments. This is recovered, interest free, from your payments.

For more information, go to [servicesaustralia.gov.au/advancepayments](https://servicesaustralia.gov.au/advancepayments)

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**Centrepay** Centrepay is a voluntary bill-paying service which is free for Centrelink customers. Use Centrepay to arrange regular deductions from your Centrelink payment to pay bills and expenses like rent, gas, electricity, water and phone, as well as other household costs. You can start or change a deduction at any time. The quickest way to do this is through your Centrelink account online

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**Community Engagement Officers** These officers can help you:

- manage your income support and other business with us
- link with government and community services for assistance and other support.

They provide Centrelink services in locations like mental health facilities, general crisis/support services, specialist accommodation services, youth services, drug and alcohol services, family and domestic violence services, and organised meeting places.

For more information, go to [servicesaustralia.gov.au/communityofficer](https://servicesaustralia.gov.au/communityofficer)

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**Family assistance** If you have dependent children or grandchildren in your care, you may also wish to claim Family Tax Benefit to assist with the costs of raising these children.

For more information, go to [servicesaustralia.gov.au/families](https://servicesaustralia.gov.au/families)

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**Financial Information Service Officers** Our officers can help you:

- make informed financial decisions
- understand the results of your decisions in the short and long term
- prepare for retirement, even while you are still working
- take control of your finances to increase lifestyle choices.

For more information, go to [servicesaustralia.gov.au/fis](https://servicesaustralia.gov.au/fis)

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**Indigenous Services Officers** These officers are located in some of our service centres. We also have interpreters who speak Aboriginal or Torres Strait Islander languages and teams who visit and help remote communities.

**Mobility Allowance** Mobility Allowance may provide help to people with disabilities who are doing voluntary work, paid work, vocational training, or any combination of these and cannot use public transport without extra help. There does not need to be public transport in the person's area to qualify. Mobility Allowance helps with the extra costs of travel.

If you are receiving JobSeeker Payment, Youth Allowance or Disability Support Pension and you are working 15 hours or more per week or looking for such work under a Job Plan, you may be eligible for a higher rate of Mobility Allowance.

In some instances the higher rate may remain payable if you no longer receive JobSeeker Payment, Youth Allowance or Disability Support Pension.

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**Remote Area Allowance** Remote Area Allowance was introduced as an additional assistance for customers in remote areas. It recognises that many customers who do not pay tax, or very little tax, do not get the full benefit of tax zone rebates. Remote Area Allowance makes a contribution towards some of the costs associated with living in remote areas.

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**Social Workers** We have professional social workers in our service centres and smart centres throughout Australia. Social workers can offer you personal counselling and support in difficult times such as domestic and family violence, severe financial hardship, homelessness, loss and bereavement. They can refer you to other services and programs like housing, health, emergency relief legal and/or counselling services and support groups.

For more information, go to [servicesaustralia.gov.au/socialwork](https://servicesaustralia.gov.au/socialwork)

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**10** Where do you want your payment made?

The account must be in your name. A joint account is acceptable.  
Payments cannot be made into an account used exclusively for funding from the National Disability Insurance Scheme.

Name of bank, building society or credit union

Branch number (BSB)

Account number (this may not be your card number)

Account held in the name(s) of

**11** Do you receive a pension from the Department of Veterans' Affairs?

No  **Go to next question**

Yes  Name of payment

Veterans' Affairs Reference Number

Date payment started (DD MM YYYY)

**12** Read this before answering the following questions.

We can backdate Pensioner Education Supplement (PES) to 1 January or 1 July (for semester 2 studies) in certain cases. For more information, see 'Commencement dates' on **page 5** in the **Notes**.

Are you returning to study after a break of more than one semester, in a full year course?

No  **Go to next question**

Yes  When did you last study?



If the break was due to circumstances beyond your control provide a statement giving reasons.

**Go to next question**

**13** What are your **current** study details?



You may need to provide a copy of proof that you have enrolled in the course **within 14 days** of the study start date, except if you are a secondary school student or a student in a higher education course at a university.

For information about who needs to provide proof of enrolment, refer to 'Proof of enrolment' on **page 4** in the **Notes**.

**Education institution/course**

Name of school/college/university/campus

Address

Postcode

Your student identification number

Exact course title

(for example, School Studies, Bachelor of Arts, Masters)

Year/stage of course  
(for example, Year 11, 1st year, B.Sc., Masters)

Course code, if applicable

How many hours per week do you attend formal course work or lectures? Do not include time spent in private study time.

hours per week

**When will you be studying this course?**

When do you start studying this course?

When do you expect to complete this course?

Continued

**Full course period**

Official start date (DD MM YYYY)

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Official end date (DD MM YYYY)


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Are you enrolled on a full-time or part-time basis?

Full-time  75 – 100%

Part-time  66 – 74%   
50 – 65%   
25 – 49%   
0 – 24%

of the full-time studyload  
in your course

Not sure   If you are not sure, provide a list of your subjects.

I am studying as an external student or by distance education?

No  Yes


I will be enrolled in a flexible learning course (for example, open learning and self paced course)?

No  Yes

If you need more space, provide a separate sheet with details.

**14** Are you studying a Startup Year course?

No  *Go to next question*

Yes   You need to provide evidence you are enrolled in the course and have been selected for a STARTUP-HELP loan to be eligible for Pensioner Education Supplement.  
**Go to 17**

**15** Read this before answering the following questions.

Pensioner Education Supplement is usually paid for your first or second attempt at Year 12 (where done full-time within a 10 year period).

Is this claim for Year 12 study?

No  **Go to 17**

Yes  *Go to next question*

**16** Have you attempted Year 12 before?


No  *Go to next question*

Yes  When (DD MM YYYY)?  

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Other attempt (DD MM YYYY)?  

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 If you failed due to circumstances beyond your control provide a statement giving reasons. Do not provide a separate statement if previously provided at **question 12**.

**17** Read this before answering the following questions.

This question is about past post secondary studies you have done in the 10 years before starting your current course.

**Include:**

- both full-time and part-time study even if you did not complete the course
- a completed Masters or Doctorate degree **and** the course is recognised in Australia.

List all studies you have undertaken in the 10 years before starting your current course.

**1** Years  
(for example, 2016–2018) The study was:  

	Full-time <input type="checkbox"/>	Part-time <input type="checkbox"/>
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Name of institution/campus  
(for example, Melbourne University)  

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Name of course  
(for example, Bachelor of Arts)  

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Did you complete this course?  
No  Yes

**2** Years  
(for example, 2016–2018) The study was:  

	Full-time <input type="checkbox"/>	Part-time <input type="checkbox"/>
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Name of institution/campus  
(for example, Melbourne University)  

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Name of course  
(for example, Bachelor of Arts)  

--

  
Did you complete this course?  
No  Yes

**3** Years  
(for example, 2016–2018) The study was:  

	Full-time <input type="checkbox"/>	Part-time <input type="checkbox"/>
--	------------------------------------	------------------------------------

  
Name of institution/campus  
(for example, Melbourne University)  

--

  
Name of course  
(for example, Bachelor of Arts)  

--

  
Did you complete this course?  
No  Yes

**4** Years  
(for example, 2016–2018) The study was:  

	Full-time <input type="checkbox"/>	Part-time <input type="checkbox"/>
--	------------------------------------	------------------------------------

  
Name of institution/campus  
(for example, Melbourne University)  

--

  
Name of course  
(for example, Bachelor of Arts)  

--

  
Did you complete this course?  
No  Yes

If you need more space, provide a separate sheet with details.

**18** Which of the following documents are you providing with this form?

Where you are asked to supply documents, provide original documents. In some circumstances copies may be accepted as detailed in the checklist below.

If you are not sure, check the question to see if you should provide the documents.

If you receive a payment from the Department of Veterans' Affairs, you may need to provide identity documents. For a full list of acceptable documents, go to <a href="http://servicesaustralia.gov.au/identity">servicesaustralia.gov.au/identity</a>	<input type="checkbox"/>
Copy of proof of evidence for study break due to circumstances beyond your control (If you answered Yes at <b>question 12</b> or <b>question 16</b> )	<input type="checkbox"/>
Copy of proof of enrolment (Required at <b>question 13</b> )	<input type="checkbox"/>
List of subjects (If you answered Not sure at <b>question 13</b> )	<input type="checkbox"/>
Copy of evidence you are enrolled in the Startup Year course and have been selected for a STARTUP-HELP loan (If you answered Yes at <b>question 14</b> )	<input type="checkbox"/>

**Privacy notice**

**19** You need to read this

**Privacy and your personal information**

The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to [servicesaustralia.gov.au/privacy](http://servicesaustralia.gov.au/privacy)

**Declaration**

**20** I declare that:

- I intend to study as indicated on this claim.
- the information I have provided in this form is complete and correct.

**I understand that:**

- I may need to provide further information if requested.
- I must return **all** supporting documents at the same time as I lodge my claim form. If I do not return all documents, my claim may not be accepted. The only exception will be if I am waiting for medical evidence or other documents from a third party.
- information already provided by me to Centrelink can be used, where required, to help finalise this claim.
- I will notify Centrelink of any changes to this information **within 14 days** of the change(s) occurring.
- payment of Pensioner Education Supplement cannot start until this declaration is signed and this claim form returned to Centrelink.
- a Job Plan means an Employment Pathway Plan under the *Social Security Act 1991*.
- Centrelink can make relevant enquiries to make sure I receive the correct entitlement.
- giving false or misleading information is a serious offence.

Your signature

Date (DD MM YYYY)

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**You need to read this**

**Important note:** You must return **all** supporting documents at the same time you lodge this form. If you do not return all documents, your claim may not be accepted. The only exception will be if you are waiting for medical evidence or other documents from a third party.

**Returning this form**

Return this form and any supporting documents:

- **online** (excluding identity documents) using your Centrelink online account. For more information, go to [servicesaustralia.gov.au/centrelinkuploaddocs](http://servicesaustralia.gov.au/centrelinkuploaddocs)
- by post to:  
Services Australia  
Student Services  
PO Box 7804  
Canberra ACT 2610
- in person at one of our service centres.